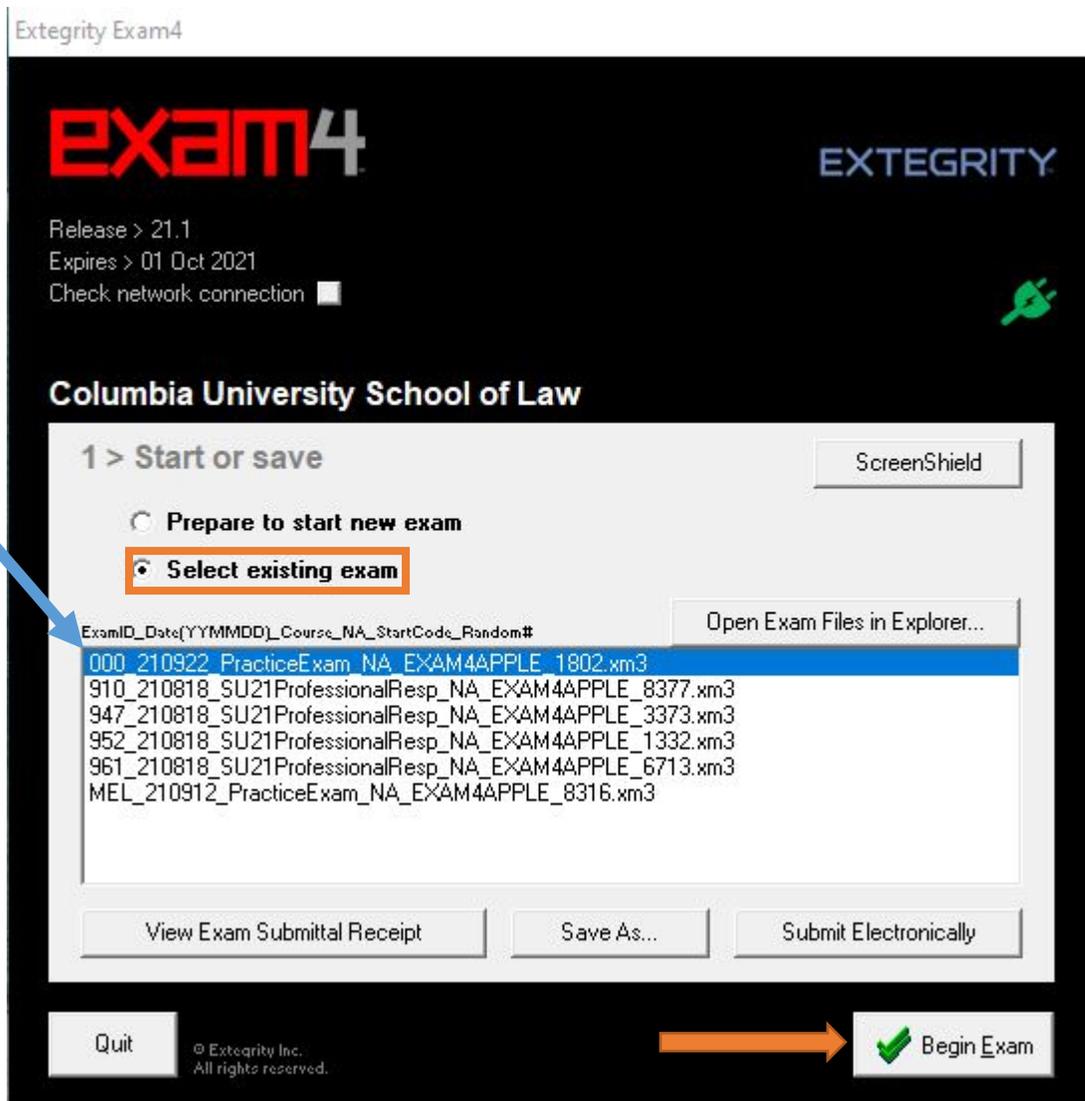


EXAM4 RECOVERY PROCESS

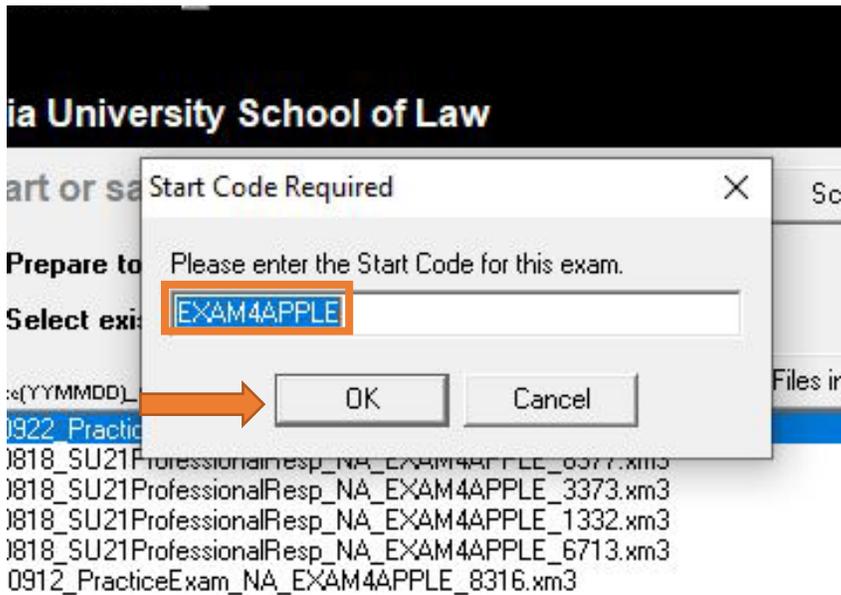
If you are experiencing technical difficulties while taking your exam, please follow the steps outlined below to recover your exam.

1. Reboot your computer by holding down the power button. Do NOT click on restart if prompted. Keep holding down the button until your computer completely shuts off. *I understand this part is nerve-wracking but please remember your exam answers were being saved every 2 minutes.*
2. Turn your computer back on and open Exam4. Click on “**Select an existing exam**” and highlight the correct exam. Click on “**Begin Exam**”.

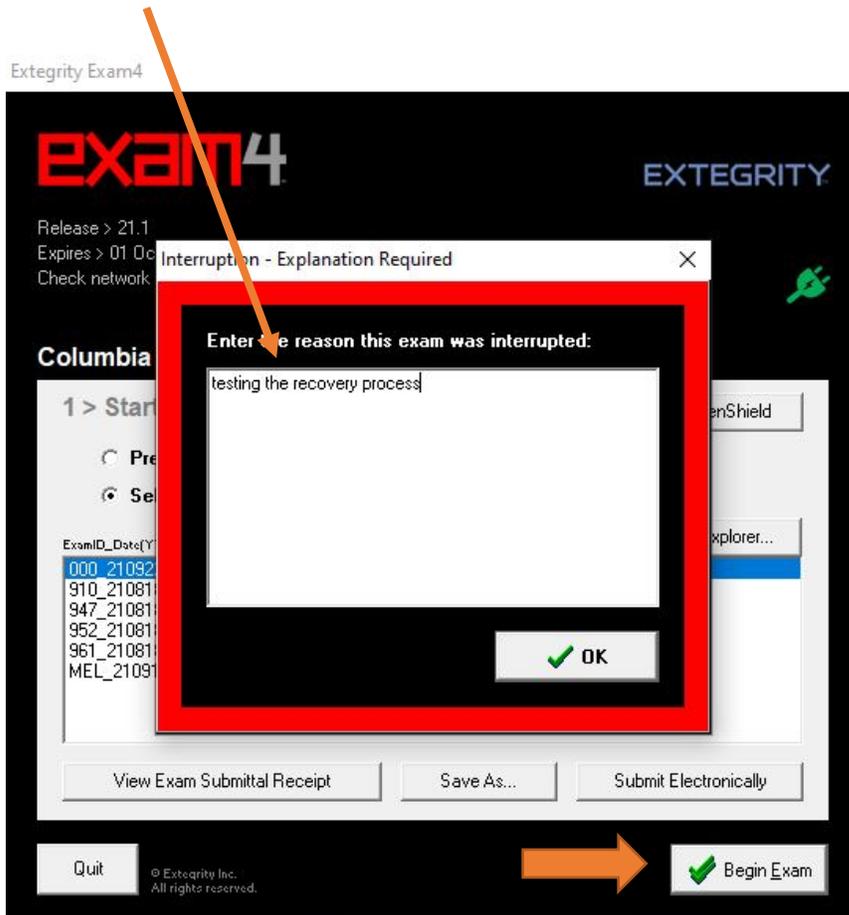


EXAM4 RECOVERY PROCESS

3. Leave "EXAM4APPLE" as is and click "OK"



4. Write "recovery or tech recovery" in the text field and click "OK". **DO NOT WRITE WHAT I WROTE BELOW.**



EXAM4 RECOVERY PROCESS

5. You will see the text of your exam pop up, and you'll be asked to verify that it is the most recent recovery of what they were working on.

