EXAM4 RECOVERY PROCESS

If you are experiencing technical difficulties while taking your exam, please follow the steps outlined below to recover your exam.

- 1. Reboot your computer by holding down the power button. Do NOT click on restart if prompted. Keep holding down the button until your computer completely shuts off. I understand this part is nerve-wracking but please remember your exam answers were being saved every 2 minutes.
- 2. Turn your computer back on and open Exam4. Click on "Select an existing exam" and highlight the correct exam. Click on "Begin Exam".

	Extegrity Exam4	EXTEGRITY
For the purpose of testing this	Release > 21.1 Expires > 01 Oct 2021 Check network connection	,¢ź
process, I used the exam number "000".	Columbia University School of Law 1 > Start or save C Prepare to start new exam	ScreenShield
	Select existing exam ExamID_Date(YYMMDD)_Course_NA_StartCode_Bandom# 000_210922_PracticeExam_NA_EXAM4APPLE_1802.xm3 910_210818_SU21ProfessionalResp_NA_EXAM4APPLE_ 947_210818_SU21ProfessionalResp_NA_EXAM4APPLE_ 952_210818_SU21ProfessionalResp_NA_EXAM4APPLE_ 961_210818_SU21ProfessionalResp_NA_EXAM4APPLE_ 961_210818_SU21ProfessionalResp_NA_EXAM4APPLE_ MEL_210912_PracticeExam_NA_EXAM4APPLE_8316.xm	Open Exam Files in Explorer 3 _8377.xm3 _3373.xm3 _1332.xm3 _6713.xm3 n3
	View Exam Submittal Receipt Save As Quit @Extegrity Inc. All rights reserved.	s Submit Electronically

EXAM4 RECOVERY PROCESS

3. Leave "EXAM4APPLE" as is and click "OK"

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art or sa Start Code Required	×	Scr
Prepare to Please enter the Start Code for this exam. Select exi: EXAM4APPLE ::()()(MMDD) OK		Files in
Image: Sector of the sector	-	

4. Write "recovery or tech recovery" in the text field and click "OK". DO NOT WRITE WHAT I WROTE BELOW.

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Q uit © Extegrity Inc. : All rights reserved.	Begin <u>E</u> xam

EXAM4 RECOVERY PROCESS

5. You will see the text of your exam pop up, and you'll be asked to verify that it is the most recent recovery of what they were working on.

ecovery from backup	×
This text is the best automatic recovery we can make of your exam at this time. Scroll all the way to the end and inspect it carefully.	
In rare cases you may see some damaged data at the end of the exam. If the damage represents LESS than 10 minutes of work, you should probably accept the partial recovery. If the damage represents MORE than 10 minutes of work, you should probably cancel the recovery and begin a new exam (later, your exam administrator may be able to manually recover some portion of your prior work).	
Answer-to-Question1_	
testing out the recovery process	
Click OK to accept the recovery and continue this exam. Click Cancel to begin a new exam.	
X Cancel	[]